



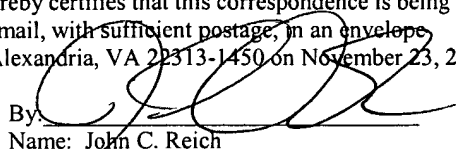
10/622,260

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	RICE	Examiner:	Benny Quoc Tieu
Serial No.:	10/622,260	Group Art Unit:	2642
Filed:	July 17, 2003	Docket No.:	12020.0001-US-C1
Title:	AUTOMATED RIGHT-PARTY CONTACT TELEPHONE SYSTEM		

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited in the United States Postal Service, as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on November 23, 2004.

By: 
Name: John C. Reich

Amendment and Remarks

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Introductory Comments

The applicant provides the following amendment and remarks in response to the office action dated August 26, 2004.

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks/Arguments begin on page 4 of this paper.